



Booking Terms & Conditions

Seating: Tickets for most productions and some other events can now be booked on-line at www.westacretheatre.com

Box Office - 01760 755800: There is a 24 hour answer-phone service on this line. When the office is unmanned, please leave name and contact number and calls will be returned as soon as possible.

Discounts: Please note there is a concessionary rate for in-house performances (but not for visiting companies) for students under 21.

Special Rates: Once purchased, unwanted tickets may be returned to the box office either on the night or before. These will only be re-sold once all other tickets for that performance are sold out and monies will be reimbursed to the original purchaser in accordance with the value of the re-sale. A handling charge of 20% per ticket will be levied on all such transactions.

Stand By Tickets: These may be available 30 minutes prior to each performance. However, performances are usually oversubscribed and patrons are advised to book early. All special requirements (wheelchair spaces etc.) will need to be booked through the box office on 01760 755800.

Admission: The Theatre will be open at least 30 minutes prior to the start of each event. Please use Westacre Theatre car park. Latecomers will be admitted at the discretion of the Duty Manager.

Accessible Facilities: Ground floor level access, hearing loop, accessible lavatories and accessible parking.